



Urban Indian Center of Salt Lake

POSITION DESCRIPTION

JOB TITLE: INSURANCE NAVIGATOR
SALARY GRADE: \$14.00-\$20.00/HR (depending upon credentials & experience)
APPOINTMENT: FULL-TIME (NON-EXEMPT)
SCHEDULE: M-F 8:30AM – 5:00PM (occasional weekend and evening)
SUPERVISORY ROLE: NO

The mission of the Urban Indian Center of Salt Lake is: “Serving *The People* by honoring Native cultures, strengthening health and wellness programs and cultivating community.”

SUMMARY OF WORK:

Under the direct supervision and oversight of the Cedar Point Wellness Program Director and UICSL Benefits Coordinator, the Benefits Navigator will assist with Medicaid/CHIP and Affordable Care Act insurance (ACA) applications, provide on-going case management for clients who have applied for health insurance coverage and provide education regarding insurance coverage to the American Indian/Alaska Native (AI/AN) community.

DUTIES:

The Insurance Navigator is primarily responsible for providing application assistance with Medicaid/CHIP and the Affordable Care Act (ACA) Marketplace health insurance.

RESPONSIBILITIES:

- Predominantly serves American Indian/Alaska Native (AI/AN) clientele.
- Determines client's eligibility for services such as financial assistance, health insurance and other programs in place to assist individuals.
- Provides application assistance and case management services for Medicaid/CHIP and the healthcare Marketplace created by the ACA.
- Refers clients directly to UICSL resources, community resources and other agencies to meet the client's/patient's identified needs.
- Attends bi-weekly Cedar Point Wellness team meetings, and UICSL monthly all staff meetings.
- Maintains expertise in program eligibility and enrollment specifications for Medicaid/CHIP, SNAP benefits, financial application assistance, and ACA Marketplace.
- Maintains Certified Application Counselor (CAC) status to assist with the ACA Marketplace.
- Enters all data into the correct data system.
- Provides reports as requested.
- Provides outreach, and health insurance literacy education to the community in person, virtually and through social media.
- Provides basic health education, including health promotion and disease prevention (HP/DP) education.

KNOWLEDGE, SKILLS & ABILITIES:

- Knowledge of and experience with the unique cultural, historical and economic backgrounds of American Indian/Alaska Native (AI/AN) people, and/or evidence of cultural humility and adaptability when working with ethnically diverse clientele.
- Knowledge of and a demonstrated respect for AI/AN history, values, customs, and practices.
- Strong skills in professional networking, creating and maintaining community partnerships.
- Ability to recognize and practice strong professional, ethical boundaries and be committed to promoting the welfare and wellbeing of participants.
- Ability to efficiently organize and prioritize tasks, time and resources.
- Ability to recognize/practice strong professional and ethical boundaries and be committed to promoting

the welfare and wellbeing of participants.

- Demonstrated strong human relations skills including effective verbal and written communication skills.
- Proven ability to work effectively as a member of a multidisciplinary team.
- Excellent interpersonal/professional skills, i.e., ability to respectfully interact with people.
- Demonstrated ability to handle the occasional stressful and problematic situation.
- Proficiency with Microsoft software.

REQUIRED QUALIFICATIONS:

- Knowledge of and a genuine respect for American Indian/Alaska Native values, customs, and practices.
- Associates and/or a bachelor's degree preferred.
- First Aid/CPR & AED Certified.
- Computer experience and demonstrated competence with Microsoft Word, Excel, and the internet.
- Must be able to travel and work occasional irregular hours as needed, including nights and weekends.
- Must have valid Utah driver's license or ability to obtain upon hire.
- Must have a clean driving record and ability to be insured on UICSL auto policy.
- Must pass a criminal background report.

All positions at the Urban Indian Center of Salt Lake have the responsibility to carry out functions to maintain inspection and survey readiness, participate in Quality Improvement initiatives, as well as assist in and/or provide education for health promotion and disease prevention. UICSL supports a safe, healthy and drug-free work environment through criminal and caregiver background checks, UICSL maintains a drug & smoke-free environment.

This is a general outline of the essential functions of this position and shall not be construed as an all-inclusive description of all work requirements and responsibilities. The employee may be required to perform other job-related duties as requested by the designated work leader(s). All requirements are subject to change over time.

We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability or handicap, sex, marital status, veteran status, sexual orientation, genetic information, arrest record, pregnancy or pregnancy-related related conditions, age (40 and over), or any other characteristic protected by applicable federal, state or local laws.

**Indian hiring preference may apply to some positions (as defined in Title XXV, US Code Sections 44-46, 42 U.S.C. (2000e-2 li) and 474.) For the purposes of the Urban Indian Center of Salt Lake, Indian Preference Policy, "Indian" shall mean "any member or descendant of a member of a federally-recognized tribe." Applicants must meet the established minimum qualifications in order for Indian preference to apply. Candidates will be required to furnish documentary evidence of their qualifications for Indian preference.*